

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 134140	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 12/18/2024
NAME OF PROVIDER OR SUPPLIER PINNACLE CARE OF BATTLE CREEK			STREET ADDRESS, CITY, STATE, ZIP CODE 675 WAGNER DR BATTLE CREEK, MI 49017	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS- REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
F0000 SS=	INITIAL COMMENTS Pinnacle Care of Battle Creek was surveyed for an Abbreviated survey on 12/18/24. MI00148755. Census=64	F0000		
F0925 SS= F	Maintains Effective Pest Control Program §483.90(i)(4) Maintain an effective pest control program so that the facility is free of pests and rodents. This REQUIREMENT is not met as evidenced by: This citation refers to intake MI00148755. Based on observation and interview, the facility failed to maintain an effective Pest Control Program effecting 64 residents, resulting in complaints regarding rodents, the presence of rodent activity in multiple areas of the facility, and the potential to cause cross-contamination and resident discomfort. Findings include: On 12/18/24 at 10:30 AM, an observation of R2's Room (104) was conducted. Several rodent droppings were observed in the hallway right outside resident's door. Rodent droppings were observed along the floor/wall junctures, behind the door and garbage cans. Additional activity was observed in both resident closets. Approximately 20 droppings were found in/around R2's room. On 12/18/24 at approximately 10:40 AM, upon exiting right from R2's room, an outside exit door was observed not to be tightly sealed. Rodent droppings were observed along the floor/wall	F0925	Element #1 The facility admits there is a rodent problem. Element #2 This problem has the potential to effect all residents. Element #3 The pest control service returned and doubled up on the amount of traps for the building. The traps are now positioned in a manner that is more likely to allow the pests to enter. Pest service will return bi-weekly instead of monthly. They have been advised to make addional notes as to where the problems were found and what remedy will be used. They have agreed to bulk up the charting in the log. This will all be monitored by the maintenance director and will be reviewed by the administrator. This matter will be discussed in the quality meeting monthly as well. The Maintenance director examined all doors and fixed all gaps. Doors were filled with JB weld material and leveled off. This included the dining room smokers door, and exit door on both north and south hall. A Door sweep was added to patio door to seal gap. These repairs were completed by 01/01/25. The hole in room 104, hole by dishwasher and in long hallway were filled with steel wool and caulk.	1/2/2025

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

01/02/2025

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 134140	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 12/18/2024
NAME OF PROVIDER OR SUPPLIER PINNACLE CARE OF BATTLE CREEK			STREET ADDRESS, CITY, STATE, ZIP CODE 675 WAGNER DR BATTLE CREEK, MI 49017		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS- REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
	<p>junctures of the hallway leading to the exit door. Droppings were noted in front of the exit door and windows in this area. Further observation of the exit door (outside area) revealed some of the bricks and mortar were loose/crumbling and causing gaps in the wall. A black bait box was observed right next to the door in front of the window. Rodent droppings were also observed in the north dining room and along floor/wall junctures in the hallways.</p> <p>During an interview on 12/18/24 at 10:48 AM, Registered Nurse (RN) "C" revealed that the facility has been having a mouse problem for a while now. RN "C" stated we have a pest control company that comes in, but we still have activity.</p> <p>During an interview on 12/18/24 at 11:11 AM, Resident#3 (R3) revealed the building has been having mice activity for a while. R3 stated, "a couple of weeks ago I observed a mouse come out right under my bathroom door and came right on in my room. I asked the staff for a trap. They got me one and we caught it. They just removed the trap from my room the other day."</p> <p>During an interview on 12/18/24 at 11:44 AM, NHA stated, "We have a mouse problem right now. Our pest control company is coming out on Friday." During the interview this surveyor went over areas of concern that had been observed so far and requested to review their pest control book and the last couple months of inspection/service reports.</p> <p>Review of the pest control communication binder reflected mice and ants were noted in the monthly log on 3/29/24. Spider activity noted on 5/17/24. No further documentation of activity was noted for October or November. The binder failed to reveal recent areas of concern by the facility. Review of the binder failed to provide any pest</p>		<p>The holes were then painted over. This was performed on 12/18 and 12/19 of 2024. Any future findings will be filled by the next working day. This will be maintained and monitored by the maintenance director and staff. The administrator will oversee the process and QAPI program will review monthly.</p> <p>We have a "Guardian Angels" program in which department heads meet with residents at least weekly to address concerns. During these visits, the department head will examine the room, with proper permission of course. If mice droppings or other showings of a mouse problem are found the department will notify the maintenance director and administrator. Any mouse holes or next will be dealt with. Traps will be added to any areas of need. The administrator will review all guardian angels Friday of each week but reported areas will be dealt with within the same day of report except on weekends whereas it will be dealt with on the next working day. This will be further monitored in QAPI on a monthly basis.</p> <p>Element #4</p> <p>The Maintenance Director or maintenance staff will meet with the pest control staff and will review the pest control log during and after each visit. Recommendations will be completed by the maintenance staff as will any findings of evidence of mice such as seeing mice, nest, droppings or entry holes. The administrator will insure compliance. The Guardian Angels checklist performed weekly for each room/resident will be conducted and then reviewed by the administrator. These areas will be further reviewed and monitored during the QAPI each month.</p>		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 134140	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 12/18/2024
NAME OF PROVIDER OR SUPPLIER PINNACLE CARE OF BATTLE CREEK			STREET ADDRESS, CITY, STATE, ZIP CODE 675 WAGNER DR BATTLE CREEK, MI 49017		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS- REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
	<p>control inspection reports after March 2024.</p> <p>Review of (Name of Pest Solutions) "Service Inspection Report" dated 10/22/24, Under General Comments/Instructions, "he informed me that they're having an issue with mice in the dry storage room in the kitchen. I checked the logbook, and nothing was noted. I inspected the exterior bait stations. I found a range of no feeding to heavy feeding. I added bait due to feeding. Inspected the interior glueboard stations. I replaced 2 glueboard monitors in the corner where the wall and freezer meet. On station #12 I had a mouse capture. (Name of Employee) moved the front entrance station to the boiler room. I replaced glueboards due to the mouse capture and the glue boards being dirty. ... I found a gap under the dishwasher machine. I recommended sealing it off. ..." Further review of the "Conditions/Observations" section of the report reflected, (1.) "Condition: bad door seal- all doors need seals. Action: Repair or replace door seal. Reported 3/29/24 as a High Severity." (2.) "Condition: mulch- mulch in exterior middle of the building. Action: replace mulch with rocks or grass. Reported 3/29/23 as High Severity." (3.) "Front Entrance and Kitchen Condition: Hole In Wall - Under dishwasher Action: repair hole in wall. Reported 10/22/4 as a High Severity." The Service Inspection Report further reflected rodent activity in 6 exterior boxes and one "house mouse" being caught.</p> <p>Review of (Name of Pest Solutions) "Service Inspection Report" dated 11/27/24, Under General Comments/Instructions, "I arrived for the service today, I spoke with (Name of employee). She informed me there're still having rodent activity, and they have caught some on the glue boards they have placed. I checked the logbook, and nothing was noted. I inspected the interior glue board stations. I replaced glue boards due to insect captures, rodent captures, and due to being</p>				

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 134140	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 12/18/2024
NAME OF PROVIDER OR SUPPLIER PINNACLE CARE OF BATTLE CREEK			STREET ADDRESS, CITY, STATE, ZIP CODE 675 WAGNER DR BATTLE CREEK, MI 49017		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS- REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
	<p>dirty. I had mouse captures on stations #2 and #1. There are many access points where mice may be entering. I recommend sealing off any cracks, gaps, and crevices to help prevent pest entry. If you have any concerns, please contact us. ..."</p> <p>Further review of the "Conditions/Observations reflected the 3 previous "Conditions/Observations" had not been corrected.</p> <p>During a kitchen observation/interview on 12/18/24 at 2:10 PM, Head Cook "F" and Dietary Manager "G" stated the pest problem in the kitchen has gotten better over the past month, but they still have activity. They revealed the activity was so bad they now had to keep bread in the cooler so the mice would not eat it and a lot of their food and snacks in the dry storage room are stored in plastic totes to help deter the mice. Head Cook "F" revealed they had repaired the hole under the dish machine, and they are cleaning several times daily to help deter pest activity. Another bait box was located right outside an exterior kitchen exit door located by the staircase that leads to the basement.</p> <p>Observation of the large dining room (connected to the kitchen) on 12/18/24 at 2:50 PM, revealed a door that led to a patio area where they allowed residents to smoke. The bottom left side of the door/door frame has a hole (bigger than the size of a quarter) where cold air, rodents and other pests can enter. The area of concern was pointed out to the NHA.</p> <p>Several outer doors in the facility were noted to be rusted and had gaps where pests could enter through.</p>				