

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 824519	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 3/8/2023
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NAME OF PROVIDER OR SUPPLIER PROMEDICA SKILLED NSG & REHAB CANTON	STREET ADDRESS, CITY, STATE, ZIP CODE 7025 LILLEY ROAD CANTON, MI 48187
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F0000 SS=	<p>INITIAL COMMENTS</p> <p>Promedica Canton was surveyed for an Abbreviated survey on 3/8/23.</p> <p>MI00134514 Census = 119</p>	F0000		
F0777 SS= D	<p>Radiology/Diag Srvcs Ordered/Notify Results §483.50(b)(2) The facility must- (i) Provide or obtain radiology and other diagnostic services only when ordered by a physician; physician assistant; nurse practitioner or clinical nurse specialist in accordance with State law, including scope of practice laws. (ii) Promptly notify the ordering physician, physician assistant, nurse practitioner, or clinical nurse specialist of results that fall outside of clinical reference ranges in accordance with facility policies and procedures for notification of a practitioner or per the ordering physicia's orders. This REQUIREMENT is not met as evidenced by:</p> <p>This citation pertains to MI000134514.</p> <p>Based on interview and record review the facility failed to promptly report abnormal X-ray results to the Physician for one (R501) of three residents reviewed for falls and radiology services resulting in the Physician being unaware the resident had a wrist fracture and delayed orders for transport to the Emergency Department (ED).</p> <p>Findings include:</p> <p>The State Agency received a complaint that the facility failed to notify the Physician of R501's wrist fracture until 25 hours later when the Complainant came into the facility and asked</p>	F0777		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>about the resident's X-ray results.</p> <p>According to the Electronic Health Record (EHR) R501 admitted to the facility with multiple diagnoses that included falls with fracture of the sacrum area and dementia. R501 was assessed to have moderately impaired cognition with a BIMS (Brief Interview for Mental Status) score of 12/15.</p> <p>An Incident Report report written by Licensed Practical Nurse (LPN) "C" on 12/28/22 at approximately 1:40 PM reported that R501 had an unwitnessed fall and was found seated on the floor next to a chair in her room. The resident was assessed and complained of left wrist pain. The Physician and R501's family were notified of the fall. The Physician ordered a STAT (immediate) X-ray of the left wrist and the resident was given pain medication.</p> <p>Radiology report dated 12/28/22 at 2:49 PM indicated that R501 had an acute displaced fracture of the distal radius and avulsion fracture of the ulnar styloid. (bony projection at end of ulnar near hand/ wrist). The report documented that the X-ray was taken on 12/28/22 at 2:24 PM, reported on 12/28/22 at 2:49 PM.</p> <p>A progress note written by Unit Manager LPN "B" on 12/29/22 at 9:47 AM included the following documentation; " IDT (Interdisciplinary team) met to discuss pt. fall on 12/28/2022,... pt. (patient) stated she was sitting on the edge of the bed and was going to sit in her bedside chair, and slipped to the floor bedside, pt. stated hurting her wrist trying to catch herself upon falling, X-Ray ordered....". There is no mention of the X-ray results.</p> <p>During an interview on 3/8/23 at 11:20 AM with Unit Manager LPN "B" he said he did not have</p>			

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	<p>the X-ray results for R501 at the time of the IDT meeting on 12/29/22 when the resident's fall was discussed. Upon further inquiry LPN "B" said it was the floor nurse's responsibility to obtain the resident's X-ray report. LPN "B" acknowledged that only managers have the password to access the radiology website to acquire X-ray reports.</p> <p>A progress note written by LPN "A" on 12/29/22 at 4:16 PM (25 hours after the stat X-ray) reads as follows;"Daughter inquired about X-ray results, results found online. On-call clinician called regarding results. Send patient out to ED...for left wrist fracture."</p> <p>During an interview on 3/8/23 at 11:45 AM LPN "A" said the resident's daughter came in and asked about the X-ray results. There were no results in the chart so I had to get them. I don't know why we didn't get them sooner. The resident fell the day before and the results were available then. They (radiology company) usually fax the report over immediately. "I don't know if we ever got the fax or if anyone else had looked for it."</p> <p>During an interview with R501's Physician on 3/8/23 at approximately 12:00 PM he said he was not made aware of R501's left wrist fracture until later the next day. The Physician said the resident was treated with scheduled pain medication while at the facility and did not require any surgical intervention. The resident returned to the facility with orders from the ED for a left forearm sling.</p> <p>On 3/8/23 at 12:53 AM during a phone interview the Radiology company's Representative (RCR) "D" was asked about R501's radiology report on 12/28/22. RCR "D" reported that R501's radiology report was faxed over to the facility on 12/28/22 at 2:52 PM. RCR "D" provided the correct the fax number to the facility and</p>				

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	<p>confirmation of receipt report.</p> <p>On 3/8/23 at approximately 2:30 PM the Nursing Home Administrator (NHA) confirmed the fax number from RCR "D" was accurate. The NHA could not provide any fax history reports from the time frame of R501's incident because "It's too far back". The NHA said the facility's policy is for the radiology company to fax over reports and that nursing should be looking for them and report the results to the Physician immediately. The NHA said there was no specific policy regarding notification of radiology results only for changes in status.</p> <p>According to the facility's 'Change in Status' policy (undated) the American Medical Directors Association (AMDA) Clinical Practice Guideline - Acute Changes in Condition in the Long-Term Care Setting; immediate notification is recommended for any symptom, sign or apparent discomfort that is acute or sudden in onset and a marked change in relation to usual symptoms and signs, or is unrelieved by measures already prescribed.</p>				