

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>704050</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>3/31/2022</b>
NAME OF PROVIDER OR SUPPLIER  <b>LAURELS OF HUDSONVILLE (THE)</b>			STREET ADDRESS, CITY, STATE, ZIP CODE  <b>3650 VAN BUREN HUDSONVILLE, MI 49426</b>		
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F0000 SS=	INITIAL COMMENTS  Laurels of Hudsonville was surveyed for an Abbreviated survey on 3/30/22-3/31/22.  Intake: MI00127423  Census 82	F0000			
F0684 SS= G	Quality of Care § 483.25 Quality of care Quality of care is a fundamental principle that applies to all treatment and care provided to facility residents. Based on the comprehensive assessment of a resident, the facility must ensure that residents receive treatment and care in accordance with professional standards of practice, the comprehensive person-centered care plan, and the residents' choices. This REQUIREMENT is not met as evidenced by:  Based on interview and record review the facility failed to consistently implement physicians orders for 1 of 3 residents (Resident #101) reviewed for quality of care, resulting in facility staff not recognizing the risk of low blood pressure prior to administering blood pressure medications which placed Resident #101 at risk for serious health conditions.  Findings include:  Review of an "Admission Record" revealed Resident #101 was originally admitted to the facility on 8/21/08, with pertinent diagnoses which included: multiple sclerosis (a disease of the brain and central nervous system), dysphagia (difficulty swallowing) and hypertension (high blood pressure).	F0684			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>Review of a "Minimum Data Set" (MDS) assessment for Resident #101, with a reference date of 3/25/22 revealed a "Brief Interview for Mental Status" (BIMS) score of 15, out of a total possible score of 15, which indicated Resident #101 was cognitively intact. Review of the "Functional Status" revealed that Resident #101 required limited assistance of 1 person for eating.</p> <p>Review of Resident #101's "Progress Note" dated 3/27/22 at 10:04 A.M. revealed, "Spoke with resident's spouse regarding her condition being that she is very tired and lethargic. Wanted to update spouse on this. Also to let spouse know that due to her lethargy a gabapentin (pain medication) was held so only 1 pill was given instead of 2 to see if this made a difference, but noted it did not help her lethargy. Resident is hardly eating or drinking her ensures (supplement) at the moment ..."</p> <p>Review of Resident #101's Progress Note" dated 3/27/22 at 13:34 (1:34 P.M.) revealed, "Resident was found in her room setting (sic) in her chair with her head down and food coming out of her mouth. Therapist came to this nurse stating resident was not doing well. Could not get resident to respond to touch or stimuli. Called for help in resident's room. Crash cart was brought to residents room. Vital Signs were taken BP was 79/49, 02 (oxygen) was 49% on room air. Pulse was 48. 02 mask placed on resident's face. 02 back up to 100% on 02. 911 was called and spouse was called."</p> <p>Review of the Ambulance "Prehospital Care Report Summary" dated 3/27/22 at 1:26 pm, Resident #101 was found to have a blood pressure of 63/37 and a pulse of 69. At 1:34 pm, Resident #101's blood pressure was 68/37 with a pulse of 74 "with continued severe hypotension despite fluid administration". At 1:44 pm,</p>				

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	<p>Resident #101's blood pressure was 72/41 with a pulse of 66. It was documented that "The pt (patient) began to show some increase in LOC (level of consciousness) and when asked if the pt was feeling better, the pt gave a deliberate thumbs up to EMS 2 times."</p> <p>Review of the hospital note dated 3/27/22 at 3:46 pm revealed, "73-year-old female who presents from her living facility with reports of altered mental status. After receiving IV fluids prior to arrival, EMS reports improvement in her mental status and vital signs. On arrival her blood pressure is soft improved to the 90 systolic. She is saturating 94% on room air. She is at her neurologic baseline..."</p> <p>During an interview on 3/30/22 at 11:46 A.M., "Certified Occupational Therapy Assistant" (COTA) "B" reported that she entered Resident #101's room on 3/27/22 and observed Resident #101 in her wheelchair, with her head slumped over, drooling, and unable to lift her head up. COTA "B" reported that she alerted LPN "F" due to Resident #101 being unresponsive.</p> <p>During an interview on 3/30/22 at 10:51 A.M., "Licensed Practical Nurse" (LPN) "F" reported that on 3/27/22, Resident #101 had not been her normal self all day and stated, "...she was very lethargic ...I had never seen her like that before ..." LPN "F" reported that she had thought the lethargy was a side effect of Resident #101's pain medications, therefore she held a dose of Gabapentin (pain medication). LPN "F" reported that after lunch "Certified Occupational Therapy Assistant" (COTA) "B", alerted her to Resident #101 being unresponsive and stated, "... (Resident #101's) head was slumped forward...she was drooling...she did not respond...I lifted her head and she tried to open her eyes...her oxygen level was really low, like 50..." LPN "F" reported that</p>				

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	<p>at first she had thought Resident #101 was choking and stated, "...but there was no food in her mouth...we sat her up and gave her oxygen ...she came back around real fast..." LPN "F" reported that Resident #101 was transferred to the hospital by ambulance and stated, "...she was alert and talking clearly when she left..."</p> <p>Review of Resident #101's "Blood Pressure Record" indicated on 3/27/22 at 10:31 a BP of 89/52 mm/Hg (manual). Previous to that the BP findings were: 135/79 on 3/26/22, 178/94 on 3/25/22, 137/82 on 3/24/22, 125/76 on 3/23/22, and 128/80 on 3/22/22. There were no findings with the "SBP" (systolic blood pressure: the top number) below 90 within the previous 15 months that were available for review.</p> <p>Review of Resident #101's "Medication Administration Record" (MAR) for 3/27/22 revealed, "Hydrochlorothiazide (blood pressure medication) Tablet 25 MG Give 1 tablet by mouth one time a day for htn (hypertension), hold for SBP less than 110 or HR (heartrate) less than 60." The record indicated a BP reading of 89/52 and LPN "F's" initials indicating that the medication was administered, regardless of BP results outside of parameters.</p> <p>During a subsequent interview on 3/30/22 at 3:32 P.M., LPN "F" reported that she did not hold Resident #101's Hydrochlorothiazide, did not recheck her blood pressure, and did not contact the physician until Resident #101 became unresponsive after lunch and stated, "...when blood pressure is outside of parameters we are supposed to notify the physician..."</p> <p>During an interview on 3/31/22 at 8:44 A.M., Medical Doctor (MD) "C" reported that he would have expected a call from the nurse on 3/27/22 when Resident #101 was lethargic and had low</p>				

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	<p>blood pressure and stated, "...that is a change of condition...they should have held the Hydrochlorothiazide and called the on-call doctor..."</p> <p>During an interview on 3/30/22 at 3:59 P.M., Unit Manager (UM) "E" reported that nursing concerns with blood pressure level would be based on the resident's normal levels and stated, "...if the top number is less than 90 or over 170...we would hold the medication...recheck blood pressure...then call physician..."</p> <p>During an interview on 3/30/22 at 4:30 P.M., DON reported that a blood pressure reading of 89/52 would not be concerning for someone like Resident #101, because she normally runs on the low side and stated, "...we wouldn't contact the physician for that (despite the physician orders to call)...the nurse should have held the Hydrochlorothiazide and rechecked the blood pressure ..." DON reported that LPN "F" contacted her on 3/27/22 regarding Resident #101 being lethargic and stated, "I told her to call (Resident #101's husband), because he would want to know ..."</p> <p>Review of the facility policy "Change of Condition: When to report to MD (medical doctor)/NP (nurse practitioner)/PA (physician assistant)" dated (not date) revealed, "Immediate Notification: Any symptom, sign or apparent discomfort that is: Acute or Sudden in onset, and a marked change (i.e. more severe) in relation to usual symptoms and signs, or unrelieved by measures already prescribed...Report Immediately: Blood Pressure: Systolic BP &gt; 200 mmHg or &lt; 90 mmHg..."</p> <p>Review of Fundamentals of Nursing (Potter and Perry) 8th edition revealed, "Hypotension is present when the systolic BP (blood pressure)</p>						

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	falls to 90 mmHg or below...record any signs of BP alteration in nurses notes. Report abnormal findings to nurse in charge or health care provider." Potter, P. A., Perry, A. G., Stockert, P. A., & Hall, A. (2014). Fundamentals of Nursing (8th ed.). St. Louis: Mosby. p. 461 and 465.						