



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

April 22, 2021

SKLD Ionia 344020
Dexter Jones, Administrator
814 East Lincoln Avenue
Ionia Michigan 48846

Email: dexter.jones@illuminate-hc.com

Subject: Nursing Home Licensure Survey Findings for SKLD Ionia

Dear Dexter Jones,

A virtual state nursing home licensure survey was conducted on April 9, 2021 at SKLD Ionia, pursuant to the Michigan Public Health Code, Act 368 of 1978, Part 201, Section 333.20155, which requires the department to make at least one visit to each licensed health facility or agency every 3 years for survey and evaluation for the purpose of licensure. These visits can include virtual surveys conducted between the department and licensee via video conferencing. Additionally, a nursing home in Michigan is required to be licensed under the Michigan Public Health Code Act 368 of 1978 Part 217, Section 333.21711.

Participants included:

- Dexter Jones, Administrator
- Rachel Courser, Director of Nursing
- Barbara Zabitz, surveyor

At the time of the survey, the following non-compliance was found:

333.20173a Background Check

Not all contracted employees had fingerprint results that associated their names with SKLD Ionia. Five individuals were identified in an audit of files. On 4/15/2021, the facility submitted appropriate documentation indicating that the identified individuals were in the fingerprint database associated with SKLD Ionia. Actual compliance will be verified at the time of the next licensure survey.

333.20201 Bill of Rights posted in a public location

The patients' bill of rights as enumerated in section 333.20201 of the Michigan Public Health Code was not publicly posted in the building. At the time of the survey, the facility corrected the non-compliance by posting a patients' bill of rights as enumerated in the Michigan Public health Code. No further action is required at this time.

333.201721 Surety Bond

The facility's surety bond was less than 1-1/4 times the average balance of resident funds for the previous year. The facility agreed to obtain a surety bond that would be greater than 1-1/4 times the average balance. A surety bond an amount that would be more than 1-1/4 times the average balance was submitted on 4/21/2021. No further action is required at this time.

333.21723 Complaints and conducting investigations

The facility did not post in an area accessible to residents, employees, and visitors the name, title, location, and telephone number of the individual in the nursing home who is responsible for receiving complaints and conducting complaint investigations and a procedure for communicating with that individual. The facility corrected the non-compliance posting the required information and submitted photographic evidence of this measure at the time of the virtual survey. No further action is required at this time.

333.21282 Posting of license and other information

The facility did not post a list of all materials required by section 21782 as being available for public inspection. The facility corrected the non-compliance and submitted photographic evidence of this measure at the time of the virtual survey. No further action is required at this time.

R 325.45199 Signing of verbal and telephone orders

The facility's policy for the signing of verbal and telephone orders indicated that verbal and telephone orders were to be signed in accordance with the state's (State of Michigan) guidelines. At the time of the survey, the facility corrected the non-compliance by revising their policy to include standards for when verbal and/or telephones orders should be signed. No further action is required at this time.

In summary, SKLD Ionia is in substantial compliance with the Michigan Public Health Code, Act 368 of 1978, Article 17 Facilities and Agencies, Part 201 General Provisions (MCL 333.20101 through 333.20211); Part 17 Nursing Homes (MCL 333.21701 through 333.21799e); and/or the Michigan Administrative Rules for Health Facilities or Agencies (R 325.45101 through R 325.45385), as applicable.

Please feel free to contact me if you have questions or concerns.



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