



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

September 29, 2020

Hope Network Behavioral Health Services Robert Brown Crisis Center (SA0700128)
Mallory Bouwman, Director of Crisis Services
160 Manley Street
Holland, MI 49424

SUBJECT: Post Licensure Survey Finding for Hope Network Behavioral Health Services
Robert Brown Crisis Center

Dear Ms. Bouwman:

A virtual state post licensure survey was conducted on August 26, 2020, with Hope Network Behavioral Health Services Robert Brown Crisis Center (SA0700128), located at 160 Manley Street, Holland, MI 49424, pursuant to Michigan Public Health Code, Act 368 of 1978, Part 62, Section 333.6238. These visits can include virtual surveys conducted between the department and licensee via video conferencing.

Participants included:

- Mallory Bouwman, Director of Crisis Services
- Kelly Moore, Regulatory Officer, LARA, State Licensing Section

Based upon the virtual state licensure survey findings, Hope Network Behavioral Health Services Robert Brown Crisis Center (SA0700128) is in substantial compliance with MCL 333.6201 through MCL 333.6251 and/or the Michigan Administrative Rules R325.1301 through R325.1399 for Substance Use Disorder facilities, as applicable

A handwritten signature in cursive script that reads "Kelly Moore".

Kelly Moore, Regulation Officer
Licensing and Regulatory Affairs
State Licensing Section
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