



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

April 27, 2020

Great Lakes Rehabilitation Center (SA0510026)
Roy King, Program Director
300 Care Center Drive
Manistee, MI 49660

COMPLAINT INVESTIGATION

Participants

Facility:

Roy King, Program Director
Gina Nicholas, RN, Director of Medical Services

State Agency:

Kelly Moore, Regulation Officer, LARA, State Licensing Section

General Information

The complaint investigation was conducted with Great Lakes Rehabilitation Center on March 25, 2020 via telephone.

On March 23, 2020 the department received the initial complaint.

Two (2) of Four (4) complaint allegations were substantiated.

Complaint Allegations

It was alleged by the complainant that:

1. The program is admitting patients from other states and counties where COVID-19 has been confirmed and is putting current patients in danger.
2. A staff member in the program had sexual intercourse with a patient.
3. Staff member(s) are coming to work under the influence of drugs and/or alcohol.
4. The program is breaking HIPPA.

Bureau Investigation Findings

During an investigation and based on interviews with the Program Director and the Program Director of Medical Services, it was noted that:

1. According to the program director and director of medical services, as of March 25, 2020 the program stopped admitting any new patients due to COVID-19. The program further advised that they are screening employees at the door on a daily basis and following the guidelines set forth by the Center for Disease Control (CDC). The program further advised that all patients in this location were also getting screened for COVID-19. This allegation was substantiated; however, it does not constitute a violation of Substance Use Disorder Program Licensure Administrative Rules.
2. The facility had already completed an investigation into the allegation that a staff member had sexual intercourse with a patient. The facility did substantiate the allegation and the facility acted by terminating the employee. This allegation was substantiated, R 325.1391.
3. The facility advised it is the program's policy to drug screen employees on a random basis and anytime there is suspicion or allegations of an employee under the influence. The facility had already investigated this allegation that a staff member had come to work under the influence of drugs and/or alcohol. The programs investigation had revealed that an employee had in fact come to work under the influence. The facility acted on this allegation by terminating the employee. This allegation was substantiated, R 325.1391
4. The program advised that they are unsure as to what the complainant is referring to and is unaware of any HIPPA violations occurring at the facility. The program advised that they take patient confidentiality and HIPPA very seriously and have not violated any HIPPA laws. There was no evidence to suggest that patient's confidentiality or HIPAA information was not protected by the facility. This allegation was unsubstantiated.

Complaint Summary

Two (2) of Four (4) complaint allegations were substantiated. However, at the completion of the complaint investigation, it was determined that the facility had already taken appropriate action addressing the allegations. The facility is in compliance with MCL 333.6201 through MCL 333.6251 and/or the Michigan Administrative Rules R 325.1301 through R 325.1399 for Substance Use Disorder facilities, as applicable.


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