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STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

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March 5, 2018

134140 Advantage Living Center Battle Creek
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Battle Creek, MI 49017

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Subject: Nursing Home State Licensure Survey Findings for Advantage Living Center Battle Creek

A state nursing home licensure compliance survey was completed on March 1, 2018 at Advantage Living Center Battle Creek pursuant to the Michigan Public Health Code, Act 368 of 1978, Part 201, Section 333.20155, which requires the Department to make at least one visit to each licensed health facility or agency every three years for the purpose of survey and evaluation. Pursuant to the Michigan Public Health Code Act 368 of 1978 and Part 217, Section 333.21711 requires that a nursing home is to be licensed.

The survey identified non-compliance with the following requirements:

333.21723: Receiving and investigating complaints. During the survey process, it was noted the facility did not post the name, location, and telephone number of the individual(s) responsible for receiving complaints and initiating complaint investigations 24 hours a day/seven days a week as required.

The non-compliance was corrected during the survey process when the administrator developed a process to post the names of staff members responsible for receiving complaints and conducting complaint investigations 24 hours a day/seven days a week. The correction was verified on site. No further action is required at this time.

333.21734: Bed side rails. During review of information provided to residents at the time of admission into the facility, it was noted the facility did not inform residents of their right for the "option" of bed side rails at the time of admission as required.

The non-compliance was corrected during the survey process when the facility added information directly to the admission contract that provides notice to residents regarding their option to request bed side rails at admission as required. The correction was verified on site. No further action is required at this time.

333.21765: Policies and procedures for Patient/Resident Bill of Rights. During review of the admission paperwork provided to residents during the admission process and interview with the Admissions Coordinator and Director of Nursing, it was identified the facility did not provide a complete copy of patient rights to residents, as enumerated in 333.20201, as required by this section.

The facility corrected the non-compliance during the survey process when a complete unabridged copy of resident rights as enumerated in 333.20201 was drafted and added to the admission paperwork. The correction was verified on site and no further action is necessary.

Advantage Living Center Battle Creek is in substantial compliance with the Michigan Public Health Code (excerpt) Act 368 of 1978, Article 17 Nursing Homes; Michigan Public Health Code Act 368 (Sections 20201 through 20203); Public Act 28 of 2006 (Criminal Background Checks) and the Michigan Administrative Rules for Nursing Homes and Nursing Care Facilities.

Please feel free to contact me with questions.

A handwritten signature in black ink, reading "Shawne Cripps". The signature is written in a cursive, flowing style.

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