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STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

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DIRECTOR

February 21, 2018

634510 The Lakeland Center
Gary Romanelli, Administrator
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Southfield MI

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Subject: Nursing Home State Licensure Survey Findings for The Lakeland Center

A state nursing home licensure compliance survey was completed on February 8, 2018 at The Lakeland Center pursuant to the Michigan Public Health Code, Act 368 of 1978, Part 201, Section 333.20155, which requires the Department to make at least one visit to each licensed health facility or agency every three years for the purpose of survey and evaluation. Pursuant to the Michigan Public Health Code Act 368 of 1978 and Part 217, Section 333.21711 requires that a nursing home is to be licensed.

The survey identified non-compliance with the following requirements:

333.21723: Receiving and investigating complaints. During the survey process, it was noted the facility did not post the name, location, and telephone number of the individual(s) responsible for receiving complaints and initiating complaint investigations 24 hours a day/seven days a week as required.

The non-compliance was corrected during the survey process when the administrator developed a process to post the names of staff members responsible for receiving complaints and conducting complaint investigations 24 hours a day/seven days a week. The correction was verified on site. No further action is required at this time.

The Lakeland Center is in substantial compliance with the Michigan Public Health Code (excerpt) Act 368 of 1978, Article 17 Nursing Homes; Michigan Public Health Code Act 368 (Sections 20201 through 20203); Public Act 28 of 2006 (Criminal Background Checks) and the Michigan Administrative Rules for Nursing Homes and Nursing Care Facilities.

Please feel free to contact me with questions.

A handwritten signature in cursive script that reads "Shawne Cripps".

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