



RICK SNYDER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

SHELLY EDGERTON  
DIRECTOR

September 1, 2017

Tendercare Gaylord (694020)  
George Petitjean, Executive Director  
508 Random Lane  
Gaylord, Michigan 49735

Subject: Nursing Home Licensure Survey Findings for Tendercare Gaylord

Dear George Petitjean,

A state nursing home licensure survey was completed on August 30, 2017, 2017 at Tendercare Gaylord, pursuant to the Michigan Public Health Code, Act 368 of 1978, Part 201, Section 333.20155, which obligates the department to make at least 1 visit to each licensed health facility or agency every 3 years for survey and evaluation for the purpose of licensure.

The survey identified non-compliance with the following requirements:

**R 325.20801 Supervisor of Food Service, qualifications**

The supervisor of food services did not possess any of the required credentials to serve in that position.

At the time of the survey, the facility submitted an acceptable plan to ensure food service supervisor would obtain the required credential. Actual compliance will be verified at the time of the next onsite licensure survey.

**R 325.21203 Medical Audit**

The facility had not completed an annual medical audit.

At the time of the survey, the facility submitted an acceptable plan to ensure that a medical audit would be conducted at least annually. Actual compliance will be verified at the time of the next onsite licensure survey.

Tendercare Gaylord is in substantial compliance with the Michigan Public Health Code (excerpt) Act 368 of 1978, Article 17 Nursing Homes; Michigan Public Health Code Act 368 (Sections 20201 through 20203); Public Act 28 of 2006 (Criminal Background Checks) and the Michigan Administrative Rules for Nursing Homes and Nursing Care Facilities.

Please feel free to contact me if you have questions or concerns.

A handwritten signature in black ink, appearing to read "Barbara Zabitz". The signature is fluid and cursive, with the first name "Barbara" written in a larger, more prominent script than the last name "Zabitz".

Barbara Zabitz, RDN, Health Care Surveyor  
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