



RICK SNYDER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

SHELLY EDGERTON  
DIRECTOR

March 31, 2017

Laurels of Hudsonville (704050)  
Ryan Zank, Administrator  
3650 Van Buren Street  
Hudsonville, Michigan 49426

Subject: Nursing Home Licensure Survey Findings for Laurels of Hudsonville

Dear Ryan Zank,

A state nursing home licensure survey was completed on March 22, 2017 at Laurels of Hudsonville, pursuant to the Michigan Public Health Code, Act 368 of 1978, Part 201, Section 333.20155, which obligates the department to make at least 1 visit to each licensed health facility or agency every 3 years for survey and evaluation for the purpose of licensure.

The survey identified non-compliance with the following requirements:

**333.20173a Background Check**

Not all employees had background checks including fingerprinting.

At the time of the survey, the facility submitted an acceptable plan to address the non-compliance ensuring all individuals providing care had a background check with fingerprinting. Actual compliance will be verified at the time of the next onsite licensure survey.

**333.20201 Patient Bill of Rights**

The policy for the patients' bill of rights was not all inclusive of the rights enumerated in section 333.20201 of the Michigan Public Health Code.

At the time of the survey, the facility submitted an acceptable plan to adopt a policy that was inclusive of the rights listed in the Public Health Code. Actual compliance will be verified at the time of the next onsite licensure survey.

**333.21723 Complaints and conducting investigations**

The facility did not post in an area accessible to residents, employees, and visitors the name, title, location, and telephone number of the individual in the nursing home who is responsible for receiving complaints and conducting complaint investigations and a procedure for communicating with that individual.

The facility corrected the non-compliance at the time of the survey by posting the required information. No further action is required.

**333.21281 Posting of license and other information**

The facility did not post a list of all materials required by section 21782 as being available for public inspection.

The facility corrected the non-compliance at the time of the survey by posting the required information. No further action is required.

**R 325. 20403 Admission policies**

The facility did not have a policy or a procedure to address the admission of individuals who were who were less than 15 years of age.

At the time of the survey, the facility submitted an acceptable plan to address the non-compliance by creating and adopting a policy. Actual compliance will be verified at the time of the next onsite licensure survey.

**R 325.20801 Supervisor of Food Service, qualifications**

The supervisor of food services did not possess any of the required credentials to serve in that position.

At the time of the survey, the facility submitted an acceptable plan to ensure that the supervisor of food services obtained the appropriate credential. Actual compliance will be verified at the time of the next onsite licensure survey.

**R 325.20805 Meal Census**

The facility did not keep a 3-month meal census.

At the time of the survey, the facility submitted an acceptable plan to ensure that a meal census was kept. Actual compliance will be verified at the time of the next onsite licensure survey.

**R 325.21203 Medical Audit**

The facility had not completed an annual medical audit.

At the time of the survey, the facility submitted an acceptable plan to ensure that a medical audit was completed at least yearly. Actual compliance will be verified at the time of the next onsite licensure survey.

Laurels of Hudsonville is in substantial compliance with the Michigan Public Health Code (excerpt) Act 368 of 1978, Article 17 Nursing Homes; Michigan Public Health Code Act 368 (Sections 20201 through 20203); Public Act 28 of 2006 (Criminal Background Checks) and the Michigan Administrative Rules for Nursing Homes and Nursing Care Facilities.

Please feel free to contact me if you have questions or concerns.

A handwritten signature in black ink, appearing to read "Barbara Zabitz". The signature is fluid and cursive, with the first name "Barbara" written in a larger, more prominent script than the last name "Zabitz".

Barbara Zabitz, RDN, Health Care Surveyor  
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