

RICK SNYDER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

SHELLY EDGERTON DIRECTOR

March 1, 2017

634595 Maple Manor Rehabilitation of Novi Marcus Evangelista, Administrator 31215 Novi Road Novi MI 48377

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Subject: Nursing Home State Licensure Survey Findings for Maple Manor Rehabilitation of Novi.

A state nursing home licensure survey was completed on February 9, 2017 at Maple Manor Rehabilitation of Novi, pursuant to the Michigan Public Health Code, Act 368 of 1978, Part 201, Section 333.20155, which requires the department to make at least one visit to each licensed health facility or agency every three years for the purpose of survey and evaluation. Pursuant to the Michigan Public Health Code Act 368 of 1978 and Part 217, Section 333.21711 requires a nursing home to be licensed.

The survey identified non-compliance with the following requirements:

**333.21734:** Bed side rails. There was no evidence the facility offered residents admitted into the facility the option for the use of bed side rails as required in this section. This was confirmed with the Administrator and Director of Nursing during interview.

The facility corrected the non-compliance during the survey process when the information offering residents the option for the use of bed side rails was included in the patient admission contract. The new information was observed written in the patient admission contract. Correction was verified on site and no further action is necessary.

**333.21765:** Policies and procedures for Patient/Resident Bill of Rights. During review of the information provided to residents regarding their rights, the information provided did not enumerate resident rights as required in 333.20201.

The facility corrected the non-compliance during the survey process when a copy of resident rights as enumerated in 333.20201 was placed with other documents provided to residents at the time of admission. Correction was verified on site and no further action is necessary.

**333.21766:** Written contract. The resident admission contract did not include a statement regarding availability or the lack of availability of hospice services as required by this section.

The facility corrected the non-compliance during the survey process when the patient admission contract was amended to include a paragraph regarding hospice availability. The contract amendment included a place for the executor of the contract to initial/sign notification of hospice availability as required by the statute. Correction was verified on site and no further action is necessary.

**333.21781:** Posting of license and other information. The facility did not post notice of information available for public inspection as required. This information included the availability of: the last five years of survey reports; a copy of the patient admission contract and a list of services available at the facility and the fee for those services; the name, address, and principle occupation of individuals with greater than 5 % financial interest in the facility; and a list of licensed individual employed or retained by the nursing facility as required.

The facility corrected the non-compliance during the survey process when a sign was posted in a common area of the facility alerting residents, visitors, and staff members of the documents available for public inspection. Correction was verified on site and no further action is necessary.

**R 325.20805:** Meal census and food usage. The facility did not document the amount of food used to prepare the meal based on the resident census as required.

The facility corrected the non-compliance and demonstrated a procedure that will be used to document the amount of food prepared based on resident census. Correction was verified on site and no further action is necessary.

Maple Manor Rehabilitation of Novi is in substantial compliance with the Michigan Public Health Code (excerpt) Act 368 of 1978, Article 17 Nursing Homes; Michigan Public Health Code Act 368 (Sections 20201 through 20203); Public Act 28 of 2006 (Criminal Background Checks) and the Michigan Administrative Rules for Nursing Homes and Nursing Care Facilities.

Please feel free to contact me with questions.

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