



RICK SNYDER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF HEALTH CARE SERVICES

MICHAEL ZIMMER
DIRECTOR

March 2, 2015

Narconon Freedom Center, SA0130110
John Walser, Program Director
809 W. Erie
Albion, MI 49224

SUBJECT: Investigation Regarding a Complaint

Dear Mr. Walser:

An inspection was conducted on January 15, 2015 at Narconon Freedom Center, located at 809 W. Erie, Albion, MI 49224, pursuant to a complaint that was filed with the Department of Licensing and Regulatory Affairs, Bureau of Health Care Services.

Participants included:

- John Walser, Program Manager
- Jay Calewarts, Manager, LARA State Licensing Section
- James Hoyt, Regulatory Officer, LARA, State Licensing Section

A complaint was received by LARA regarding concerns pertaining to the heat in the facility not working properly and that a water pipe in the facility had ruptured. Additionally, the complaint alleged that the program was requiring client's to work in the kitchen and clean mold off the walls of the facility. In speaking with the program director John Walser he did acknowledge that they had an issue with the heating system when a pipe ruptured which did cause a brief disruption in the heating of the facility but this was repaired and heat was restored to the facility. There have been concerns raised in prior complaints about the heating in the facility but at the time of the site visit repairs were made and it did appear that the facility was appropriately heated.

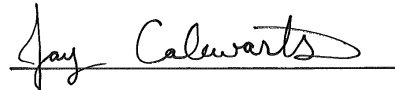
With regards to the complaint that clients were required to work in the kitchen and work cleaning black mold off the walls of the facility, John Walser advised that this simply wasn't true. Mr. Walser indicated that they have clients from various work backgrounds and that often times these clients will ask to help out around the facility. Mr. Walser stated that if a client's desire to help out they have allowed them to do so. Mr. Walser did indicate that no client has assisted in cleaning any mold off of walls in the facility but they have helped out with painting from time to time.

Based on the information that was gathered from Narconon Freedom Center it does appear that the concerns regarding the heating in the facility have been addressed and resolved. It also appears that the concerns with clients being forced to work in the facility were not substantiated. Mold/mildew was observed on the walls in the stairwell near the main lobby to the second floor. Proper precautions should be taken to remove the mold/mildew in the stairwell.

It has been determined that the following violation has been determined: R325.14302.

- 1) The Right of recipient's poster that was displayed in the program did not have the correct rights advisor's name and phone number.

Upon the exit interview the facility indicated that the above concern would be corrected and upon completion of this Narconon Freedom Recovery Center will be in substantial compliance with MCL333.6201 through MCL 333.6251 and/or the Michigan Administrative Rules R325.14101 through R325.14928 as applicable.



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